



Auscomp Computers Pty Ltd (ABN: 75 091 265 600)

Unit 2/47 Colinsvale St Rocklea, QLD 4106 Australia

Ph: (07) 3722 5100 Fax: (07) 3722 5199

Email: sales@auscompcomputers.com

NEW DEALER APPLICATION FORM

FULL NAME OF BUSINESS: _____

TRADING AS: _____

ABN _____ A.C.N. _____

TYPE OF BUSINESS: _____

(e.g. Pty. Ltd. Co Partnership, Sole Trader, etc.)

BUSINESS ADDRESS: _____

POST CODE: _____

POSTAL ADDRESS (if not as above): _____

POST CODE: _____

PHONE: _____ FAX: _____ MOBILE: _____

EMAIL _____

NAMES, DATE OF BIRTH & RESIDENTIAL ADDRESS OF DIRECTORS/PARTNERS:

NAME: _____ DOB: _____

ADDRESS: _____ Phone: _____

NAME: _____ DOB: _____

ADDRESS: _____ Phone: _____

NAME: _____ DOB: _____

ADDRESS: _____ Phone: _____

TRADE/CREDIT REFERENCES:

1 Company _____ Phone: _____ Fax: _____ Monthly Purchase \$ _____

2 Company _____ Phone: _____ Fax: _____ Monthly Purchase \$ _____

3 Company _____ Phone: _____ Fax: _____ Monthly Purchase \$ _____

4 Company _____ Phone: _____ Fax: _____ Monthly Purchase \$ _____

Approximate Monthly Turnover \$: _____

Number of Staff: _____

Number of Stores: _____

Target Market: Public / Online / Dealers / Business / Government

Type of Business: Reseller / Wholesaler / Home Based / Hobby / Other _____

What brands are you selling? _____

Products you are interested in? _____

I/We the undersigned declare that the above information in this application is true and correct and agree to the terms and Conditions as outlined.

I/We accept the Trading Terms being STRICTLY COD unless otherwise agreed in writing by Auscomp Computers.

I/We are personally guarantee to pay in full for any goods which have been received by the above mentioned and are held personally liable for any outstanding debts at any stage.

NAME: _____ POSITION: _____

SIGNATURE: _____ DATE: _____

WITNESSED: _____ ON THIS DAY: _____

NAME: _____ POSITION: _____

This application can only be signed by the **Proprietors, Partners, Directors and Secretary**

When applying for Dealer Account please also include a copy of your **Business Registration Certificate**



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AUSCOMP COMPUTERS TERMS AND CONDITIONS

TO ASSIST US IN PROCESSING YOU'RE ORDERS:

- Please place orders online, or provide a Purchase Order where possible
- Please ensure Purchase Order contains PO Number, Shipping Address, Items Required, Including Pricing.
- Please indicate method of delivery – See Freight Charges below.

WEBSITE:

- All pricing is available online on our website - <http://www.auscompcomputers.com>
- The website is protected by Username & Password.
- Please contact sales for your Username and Password.

- The Auscomp Computers Website contains information on goods and services including product descriptions and specifications.
- Best efforts are made to ensure this information is accurate however Errors and Omissions Excepted.
- You the Customer should confirm all product descriptions and specifications with the relevant original equipment manufacturer or vendor before purchase. And that the item you are purchasing meets the purpose for which you are purchasing it.

EMAIL:

- Auscomp Computers regularly send specials and/or newsletters to our customers. If you do not wish to receive these emails, please contact sales or use the Unsubscribe link at the bottom of the email.

PRICES:

- Price list is updated constantly.
- All prices quoted are CASH prices
- Price is a subject to fluctuations, pricing is calculated at the time of invoicing.

PAYMENT:

- The first 5 purchases will only be released with cleared funds.
- We accept payment by Cash, Company Cheque, Internet Banking, EFTPOS, or Credit Card.
- Payment by Credit Cards (Except AMEX) attract 1.0% surcharge.
- Orders paid by cheque will be only be released after cheque clearance unless agreed otherwise.
- If paying via Direct Deposit, please provide confirmation of payment and ensure use that you either your company name or order number as the comment.

TITLE:

- The goods are to remain in title and property of Auscomp Computers until fully paid and monies are cleared. Ownership of products will only be transferred to the customer when all monies owed to Auscomp Computers have been paid in full.

DELIVERY:

- Auscomp Computers will treat all orders with utmost urgency. Every effort will be made to dispatch orders same day.
- Collection Deadline from Auscomp Computers Warehouse: 5:30 pm
- Shipping Deadline: 4:00 pm
- Deliveries are subject to stock availability and quoted freight charges may vary.
- Freight Charges depend on cubic weight of the parcel and destination. Please check with sales at the time of ordering.
- It is customer responsibility to arrange insurance for the goods in transit sent Freight Forward or with your own carrier

PRODUCT RETURNS:

- Auscomp Computers provides a 12 month RTB warranty on all products unless stated otherwise.
- Goods returned under warranty will be repaired or replaced at Auscomp Computers' discretion.
- An RA# (return authorization number) must be obtained from our RA Department for each item before any goods are returned.
- Please email completed form in full (to avoid delays) to warranty@auscompcomputers.com
- An RA# does not guarantee either credit or replacement. It is simply an authorization to return goods.
- Goods returned for credit or repair must be returned within 7(seven) days of receipt of RA number.
- Goods should be properly packaged for return, as goods damaged in transit will not be accepted.
- Goods Shipped without RA# on outside of Box will not be accepted.
- If an item returned to Aucomp tests not faulty, then the customer is liable for a service fee, and any freight costs (if applicable).
- Auscomp Computers will advise by email when RA's are completed.
- Warranty will be void on any product that has been physically damaged, mishandled, modified or interfered with by unauthorized personnel. The removal of any factory seals, serial numbers or warranty stickers will also deem the warranty void.

- Products will be deemed DOA if found faulty within 7 days of receipt by customer.
- All DOA Products must be returned in original box (S/N must match with item) with all items inside (ie: cables, driver cd, manuals etc).
- Where possible DOA items will be replaced immediately if stock is available, otherwise they will be repaired or replaced by the vendor.

- Products returned for credit may incur a restocking fee at the discretion of Auscomp Computers.
- Any products returned for credit must be in their unmarked original packaging and in complete "as new" condition.
- No return for credit will be acceptable if more than (14) fourteen days from invoice date.

- All care and due diligence will be taken when servicing goods, however Auscomp accepts no liability whatsoever for any loss or damage of the aforementioned goods. Auscomp will not be responsible for any loss of data, and that it is the responsibility of the customer to backup any data which they believe to be important, valuable, or irreplaceable before bringing in any goods for servicing.